

What is the Local Offer Reference Group

Read about the purpose of the group and who is part of it



This group is for people to have their views listened to about the information available on support and services for those with additional needs 0 -25yrs and the people that support them.



We will be visiting established groups of people across the county including parent/carers, young people, those in education or employment and others within the SEND community.



The session will be supported by the people the group are familiar with and the meeting will take place somewhere the group leader thinks will be familiar and accessible to its members.



Information will be sent out ahead of the meeting by the people who support your group, so you know:

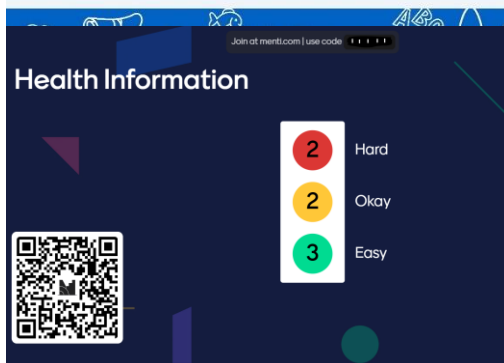
- When and where the session will take place
- What you are going to be asked
- Information about the topic
- How to record your views at home



If you have questions before or after the session you can talk to the familiar person who is supporting your meeting or email: localoffer@wiltshire.gov.uk

What to expect in a group session

Read about what happens when you attend and what may be asked of you



Introductions will be made to the session leader and the topic of discussion. There will also be time to check any adjustments or support needed during the session for those attending.

The group will be asked to access the Local Offer website via a phone, tablet or laptop to answer the question.

(<https://Localoffer.wiltshire.gov.uk>)

There will be set questions asked about a particular topic using an interactive app <https://www.menti.com/>. Answers will be recorded so the Group can see what needs to improve, what is going okay and what is great.

In the second half of the session people can suggest their ideas to improve things or raise anything else about the topic they feel is important.

How your voice makes change

Read about how we use your comments, where you can find more information and the results of the Local Offer Reference Group.



The views recorded for the Local Offer reference group are anonymous.



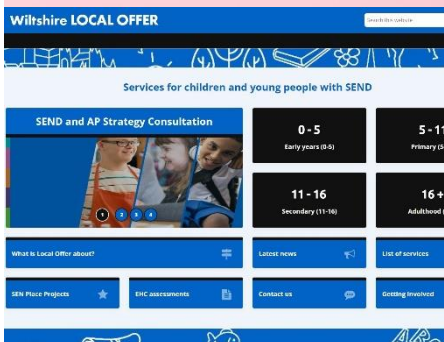
The results of the sessions will clearly show the areas of the Local Offer information its users need improvement in.



The ideas and feedback from the session will help us to start improving the information in the way best suited to the community that use the Local Offer.



The themes from the comments will be recorded in the annual report published on the Local Offer website and the resulting actions taken will be included.



All of the Local Offer Reference Group information can be found by visiting <https://localoffer.wiltshire.gov.uk/article/6836/Getting-involved>. Including contact information if you have further questions.